

Adults, Health & Public Protection Policy & Scrutiny Committee

Date:	Thursday 24 th September
Classification:	General Release
Title:	ANNUAL COMPLAINTS REPORT 1ST APRIL 2014 - 31ST MARCH 2015
Report of:	Tri-Borough ASC
Cabinet Member Portfolio	Cabinet Member for Adults & Public Health
Wards Involved:	All
Policy Context:	City of Choice
Report Author and Contact Details:	Nadia Husain (RBKC x2552) Nadia.Husain@rbkc.gov.uk

1. Executive Summary

- 1.1 The report contained within the Appendix is the Adult Social Care Annual Complaints Report - 1st April 2014 to 31st March 2015.

2. Key Matters for the Committee's Consideration

- 2.1 What are the Committee's views and recommendations in relation to the complaints data as presented in the report?

If you have any queries about this Report or wish to inspect any of the Background Papers please contact Nadia Husain, TB ASC,
Nadia.Husain@rbkc.gov.uk (RBKC x2552)

APPENDICES

Appendix A: Annual Complaints Report - 1st April 2014 to 31st March 2015